



### The George Pub & Grill

28 November 2017 · Stockton-on-Tees ·

#### Management Announcement - Please Share

One of our apprentices gave a measure of 41ml and 44ml yesterday to trading standards as he used a bicardi mesurer which should of went to the top and not just below as he thought. It should have been 50ml. He did state he spilt a little of the 41ml measure as he poured into the glass. As the council love me they have since reported this to the local press haha come on i love press. He made a genuine mistake and since we have done several in house tests and all came back meeting the correct measure.

Here is the official response:

The purchase in 2014 showed a 7% head which is 2% over what trade and standards say is acceptable yet fosters themselves state in posters greater than 5% head. Since then i have personally trained all of my staff to give good head and the issue is no more. Thanks stockton council for using tax Payers money to concentrate on giving good head.

The recent 'advice' visit they called it we were short on two measures. This was poured using a measure from Biacardi which should of been filled to the top and not just off the top as the bar man did. It was a genuine error on his part and he fully accepts reaponsibility. Hes doing fantastic on his apprenticeship from middlesbrough college and has learnt from this. Its about learning and improving not punishing staff for minor mistakes. Ive ran serval inhouse tests after this visit and they all measured correctly as they should be. We are a busy pub and would never deliberately give a short measure. Once again thanks to TS for pointing out the error and giving advice. Fantastic work by all involved. Give yourselves a big pat on the back.

If anyone does feel we have ever gave a short measure then please contact us and we will look to resolve the issue 😊

Craig Harker

94

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This Facebook page really makes my day. I'm going to travel up to Stockton specifically to experience Yorkshire Pudding wraps, shit loads of chicken nuggets and good head.

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Follower anniversary

So what your trying to Say is " if we have ever given you a short measure complain and you will give the complainant good head"? Sure you may get a lot of complaints

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**Craig Harker**

2 hrs · Stockton-on-Tees · 🌐

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To all pubs in stockton. Trade and standards are in town and checking measures. Our pourer was down despite filling it up! Make sure its full and you dont let too much spill when pouring. No one likes a rip and surely no ones in this game to rip anyone off. Twats.

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2 shares

👤 [redacted] There mad the price of drinks pubs wouldn't need to short measure if you free pour measure and not use optics it can't be guaranteed anyway

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👤 [redacted] We free pour all of ours... not open today tho...lol

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